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A TECHNICAL GROUP OF REFRIGERATION, AIRCONDITIONING

AND INSTRUMENTS FOR RESEARCH, INDUSTRIES AND HOSPITALS.

10/1/2010

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MAINTENANCE CONTRACT



M/S _____

Phone : _____

CONTRACT NO.

OFFER DATE

CONTRACT PERIOD

FROM :

TO :

Type Of Contract :

COMPREHENSIVE

NONCOMPREHENSIVE

Sl. No.

Product & Model

Contract Charges

MILLIPORE

OLYMPUS



Waters

VESTFROST
Denmark

On behalf of customer
signature with stamp

On behalf of Indo Scientific & Surgical
signature with stamp



For Terms & Conditions Check Next Page



TERMS AND CONDITIONS :

- It is understood that the equipment is in good electrical and mechanical condition on the date of agreement.
- This agreement will be automatically renewed unless cancelled in writing by either party within 15 days of renewal date, provided the payment is made in full within 30 days of the normal expiry date of the agreement.
- The contract is not transferable to any other person in any event of sale/gift of the machine.
- With regard to repairing and replacing the decision of Indo Scientific & Surgicals shall be final.
- The equipments should be made available for servicing as and when our Service Technician calls on his periodic servicing visit. Failure to do so will be treated as a service rendered and no refund shall accrue on this account.
- This contract is not terminable before the expiry date and no demand for the refund will be entertained once the contract has been signed.
- Contract will be valid only on payment of fees 100% in advance by local cheque or Demand Draft drawn in favour of Indo Scientific & Surgicals.
- Our response time will be upto 12 hours within Municipality limits.
- Our Non-Comprehensive Maintenance Contract is inclusive of two services is provided free of cost.
- Overhauling and any number of break-down call will be attended.
- The spare-parts as well as consumables, if to be replaced will be charged extra as per Company price list. The same will be notified during inspection.
- There is no warranty on replaced parts.
- Shifting and re-installation will be done on a chargeable basis.
- Out station inspection charges will include transportation expenses @ Rs.750/- per day.
- In case of any dispute the final decision will be under the KOLKATA JURISDICTION

EXCLUSIONS FROM THE SCOPE OF THE CONTRACT :

- Our responsibility ceases if the equipment is repaired or interfered with any person other than our authorized representative or any other company.
- The contract does not cover damage caused to the equipment due to flood, fire, accident, riot, breakage, pest, misuse, and improper or negligent use.
- Damage caused due to failure to observe the operating instructions and precautions as per users manual.
- Defects caused due to non-recommended spares.
- Does not cover visit for customers retaining or for re-installation at a different location.
- Replacement of plastic or metallic body-part and faucet..
- Re-doing of insulation, sheet metal work.
- Any electrical faults in the main supply line of the machines.
- In case any of the equipment-break down is beyond repair, replacement will be give at extra cost.

